Guests are requested to follow the Spa guidelines:

• Entry Restriction

Guests aged 16 years and above only, are permitted to avail spa services.

Arrival

Kindly arrive atleast 15 minutes before the scheduled appointment. This allows you to relax and prepare yourself in the calm and serene environment for an immersive experience.

• Mobile Phones

Kindly help maintain the tranquillity, by keeping the mobile phone in silent mode and avoid using within the premises.

Valuables

Kindly avoid carrying valuables. Personal belongings may be secured in the locker available in the premises, however, the management shall not be liable for any loss or damage.

• Health Status

Kindly inform the associate about your health status, in case you are under any medication or have some allergic condition at the time of booking the appointment. It is strictly advised to avoid consumption of alcohol before or immediately after the spa treatment.

Smoking

Smoking is strictly prohibited in the premise.

• Discipline

Guest are requested to follow strict discipline and conduct morally while availing the spa services, the therapists are trained professional and have been empowered to leave the therapy room if the situation demands so.